Company Policy of LOGAREX Smart Metering, a.s.

The vision of a company that develops and delivers "smart metering for every customer" can only be fulfilled through the timely identification and correct understanding of requirements, alongside their rapid transformation into development tasks and subsequent production. This approach, applied at LOGAREX Smart Metering, a.s., ensures comprehensive compliance with the defined product characteristics of a smart metering device.

The company has implemented an integrated management system in accordance with the ČSN EN ISO 9001, ČSN EN ISO 14001, and ČSN EN ISO/IEC 27001 standards, and operates within the following certified scope of activities:

"Design, development, coordination of production, and sales of measuring and control technology" at the company headquarters – Podnikatelská 539, Běchovice, Prague 10 and at U Koruny 1742/16, Hradec Králové, Czech Republic.

The company management builds customer trust based on the following principles:

- Establishing and continuously improving an effective company system, including quality and environmental management systems, provides our customers, business partners, and governmental authorities with the necessary level of confidence that we are capable of consistently meeting their requirements at a high-quality level.
- Through the regular and systematic evaluation of customer feedback in relation to the technical and quality levels of our products, we create a system of continuous improvement for product parameters, enabling us to offer optimal solutions to our customers.
- A well-developed product development system also includes solutions for protecting products against external threats. This approach ensures that customers receive secure products.
- By improving implementation processes, we aim to establish partnerships with customers as early as the product development stage, based on a full understanding of their requirements. The LISTENING → DESIGN → IMPLEMENTATION process (NNR) enables the rapid fulfillment of customer requirements without unnecessary intermediate steps.
- Company management is committed, during development and production, to complying with legal and other requirements related to the product, environmental protection, and information security, with an emphasis on increasing customer and stakeholder satisfaction.
- By leveraging the knowledge and experience of all employees and purposefully enhancing their qualifications, we aim to create conditions for the healthy development and long-term prosperity of the company.
- In product development, we prioritize error prevention over the elimination of consequences, thereby supporting the "smart metering" strategy and reducing environmental impact.
- All employees are aware of and motivated to take responsibility for the quality of their work and to participate in the continuous improvement of process quality, as well as to adhere to environmental and information protection principles.
- Employees' commitment to work quality is strengthened through regular education, training, and consistent leadership.

Company management is also committed to creating appropriate conditions and providing resources to fulfill the company policy and to further improve the efficiency and effectiveness of the management system.

We will support our employees' efforts to improve conditions and ensure quality, environmental protection, and information security requirements.

The management of LOGAREX Smart Metering, a.s., has adopted the quality, environmental, and information security management system as its main strategy for achieving its market position and corresponding financial results.

In Prague
January 1, 2026

Ing. Jan Mika
CEO